

## **Agenda**

### **Transit Passenger Advisory Committee**

Monday, November 18, 2019, 10:00 AM

Transit Services Administration Building

1015 Transit Drive, Large Conference Room

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- 1. Call to Order, Quorum, Introductions**
- 2. Review Agenda**
- 3. Approval of Minutes from Previous Meeting**
- 4. Public Comments** Please understand:
  - a. This committee is made up of individuals and organizations that represent riders. We are not capable of resolving issues here. For productive responses, you must submit any complaints to Customer Service so they can be included in the COM system.
  - b. Our time is limited. Please keep your comments to three minutes or less.
- 5. New Membership Review**
- 6. Updates:**
  - a. Transit Services Division Manager, Craig Blewitt (Public Transit Administrator)
  - b. RATP Dev Safety & Training Manager, Elan Rainford (Fixed-Route service provider)
  - c. Transdev General Manager, Matt Heafner (ADA Paratransit service provider)
- 7. Following Up:**
  - a. Can we have guest speakers come and talk to us? (Driver, HSP provider, etc.)
  - b. Downtown Transit Center Announcement?
  - c. Have there been flyers put out?
- 8. Discussion:**
  - a. Membership Recruitment Ideas
- 9. Action Items:**
  - a. To be determined
- 10. Public Comments**
- 11. Member Announcements, Information Sharing**
- 12. Agenda for Next Meeting**
- 13. Adjourn**