

# **Agenda**

Transit Passenger Advisory Committee  
Monday, September 20, 2021, 10:00 AM  
*Conference Call / Remote Meeting*

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**1. Call to Order, Quorum, Introductions**

**2. Review Agenda**

**3. Approval of Minutes from Previous Meeting**

**4. Public Comments** Please understand:

- a. This committee is made up of individuals and organizations that represent riders. We are not capable of resolving issues here. For productive responses, you must submit any complaints to Customer Service so they can be included in the COM system.
- b. Our time is limited. Please keep your comments to three minutes or less.

**5. New Membership Review**

**6. COM Summary Review** (*January, April, July, October*)

**7. Updates:**

- a. Transit Services Division Manager, Craig Blewitt (Public Transit Administrator)
- b. RATP Dev General Manager, Andrew Cottrell (Fixed-Route service provider)
- c. Transdev General Manager, Matt Heafner (ADA Paratransit service provider)

**8. Following Up:**

- a.

**9. Discussion:**

- a.

**10. Action Items**

**11. Public Comments**

**12. Member Announcements, Information Sharing**

**13. Agenda for Next Meeting**

**14. Adjourn**