

Agenda
Transit Passenger Advisory Committee
Monday, February 8, 10:00 AM
Transit Services Administration Building
1015 Transit Drive, Large Conference Room

- 1. Call to Order, Quorum, Introductions**
- 2. Review Agenda**
- 3. Approval of Minutes from Previous Meeting**
- 4. Public Comments**
5. New Membership Review (if necessary)
- 6. Updates:**
 - a. Transit Services Staff Update (Public Transit Administrator), Craig Blewitt
 - i. Follow up: Phone glitch reverting to old directory on weekends
 - ii. Wendy Patterson: Demo IVR
 - b. McDonald Transit Associates, Andrew Cottrell (Fixed-Route service provider)
 - c. National Express, Juan Alecia (Metro Mobility ADA Paratransit service provider)
 - i. Phone call stats report
 - ii. Follow up: Possible to opt-in for monthly statements on pre-paid accounts?
 - iii. Follow up: Lapse between pre-pay online and Mobility accounting
- 7. New Topics for Discussion**
 - a. Uber
 - b. CTAB & Council Resolution re: Public/Private Partnerships
- 8. Member Announcements, Information Sharing**
 - a. CTC Update
- 9. Public Comments**
- 10. Agenda for Next Meeting**
- 11. Adjourn**