

COVID-19 Standard Operating Procedures November 1, 2021

Operating principles based on CDC, CDPHE, City of Colorado Springs and the El Paso County Health Department guidelines

SAFETY GUIDELINES:

-  By purchasing a tee time at Patty Jewett and Valley Hi Golf Courses, you acknowledge awareness that your participation may involve exposure to all the risks of playing golf outdoors including exposure to the COVID-19 virus.
- If you are feeling sick or in a high-risk category for COVID-19 PLEASE STAY HOME
- **MASK OR FACE COVERINGS ARE RECOMMENDED IF NOT FULLY VACINATED** in the Golf Shops, Restaurants and Clubhouses. By wearing a mask or face covering you can protect others.

CURRENT GOLF OPERATIONS:

Winter 2021/2022 Golf Courses opens at 9:00AM

- Walk up play will be allowed if there are openings available on the tee sheet.
- The Golf Shop & Clubhouse are OPEN with limited in-store traffic
- Golf merchandise is available for purchase in the Golf Shop.
- The back 9 is closed for 9-hole starts, 18-hole turns only.
- Patty Jewett will NOT be following a rotating schedule at this time.
- Only Daily Golf fees are available. No discount fees are available at this time.
- All players must have their own set of golf clubs and bag.
- Rental clubs are available.
- Practice Areas are open when courses are open for play.
- Rainchecks will only be issued on the day of play if the course is CLOSED. Once a player starts a 9 we will not issue a raincheck for that 9. Please be aware of the daily weather forecast and plan accordingly.
- Tee Time Cancellations must be received by our Golf Shops staff at least 24 hours in advance to qualify for a refund. NO REFUNDS GIVEN WITHIN 24 HOURS OF TEE TIME. Patty Jewett (719-385-6963) and Valley Hi (719-385-6967).
- If you book fewer than (4) players, you may be paired with other players.
- Scorecards and pencils will be available upon request. An electronic version of the scorecard is available on our APP. <https://manager.gallusgolf.com/DownloadApp/322/City-of-Colorado-Springs-Golf>

GOLF CART POLICY:

Due to the EXTREME demand for golf carts, we cannot guarantee a golf cart will be available for your tee time.

- DOUBLE RIDER Golf Carts are available for all players. Carts will be assigned when available and no earlier than 15 minutes before tee time. Please come prepared to walk if carts are not available.
- SINGLE RIDER Carts are also available but will be charged for a full cart if wanting to ride as a single. Carts will be assigned when available and no earlier than 15 minutes before tee time. Please come prepared to walk if carts are not available.

PAYING FOR TEE TIMES:

- Tee times can be booked online 4 days in advance. All tee times booked online must be paid online at the time of booking. Players can book 3 days in advance by phone or in person. These times can be paid in person on the day of play.
- www.coloradosprings.gov/golf or <https://manager.gallusgolf.com/DownloadApp/322/City-of-Colorado-Springs-Golf>
Patty Jewett Starter 719-385-6963 Valley Hi Starter 719-385-6917
- Golf Shops are OPEN for check-in on the day of play. Support our Golf Shop.
- Please arrive at least 15 minutes prior to your tee time to ensure check-in and that your group tees off on time to maintain pace of play.

ARRIVING AT THE COURSE:

- Outside alcoholic beverages are NOT permitted at any time by State Law. If caught you will be asked to surrender or leave the course without a refund. Please support our concessionaires!
- The Clubhouse, Golf Shop and Restaurants are OPEN for purchases and check-in.
- After check-in, please feel free to utilize the Practice Facility and purchase items from the Restaurant.
- Please DO NOT head to the first tee until your tee time to avoid gathering in groups.

ON THE COURSE:

- Water WILL NOT be available on the golf course - please plan accordingly.
- If you need a GPS for the course and scorecards, we encourage you to download the Gallus Golf App from your phone's app store.
- Beverage carts will be available as weather permits.

RESTROOMS:

- Clubhouse and on-course restrooms will be available for use.
- Elevated cleaning and disinfecting protocols are in place throughout the property.

THE PATTY JEWETT BAR & GRILL AND THE VALLY HI GRILL & PUB:

**Patty Jewett Bar and Grill Opens at 8:00AM Daily
Valley Hi Grill and Pub Opens at 8:00AM Daily**

- Restaurant and patio seating will be at 100%.
- Restaurants will follow all El Paso County guidelines and procedures

Our highest priority continues to be the health and safety of all guests and staff who come to play and dine at Patty Jewett and Valley Hi Golf Courses. Golfers are asked to please help keep the golf course open by adhering to and respecting the safety guidelines that have been implemented. Guests that cannot adhere to or respect the guidelines will be asked to leave without refund.

Thank you for your understanding